



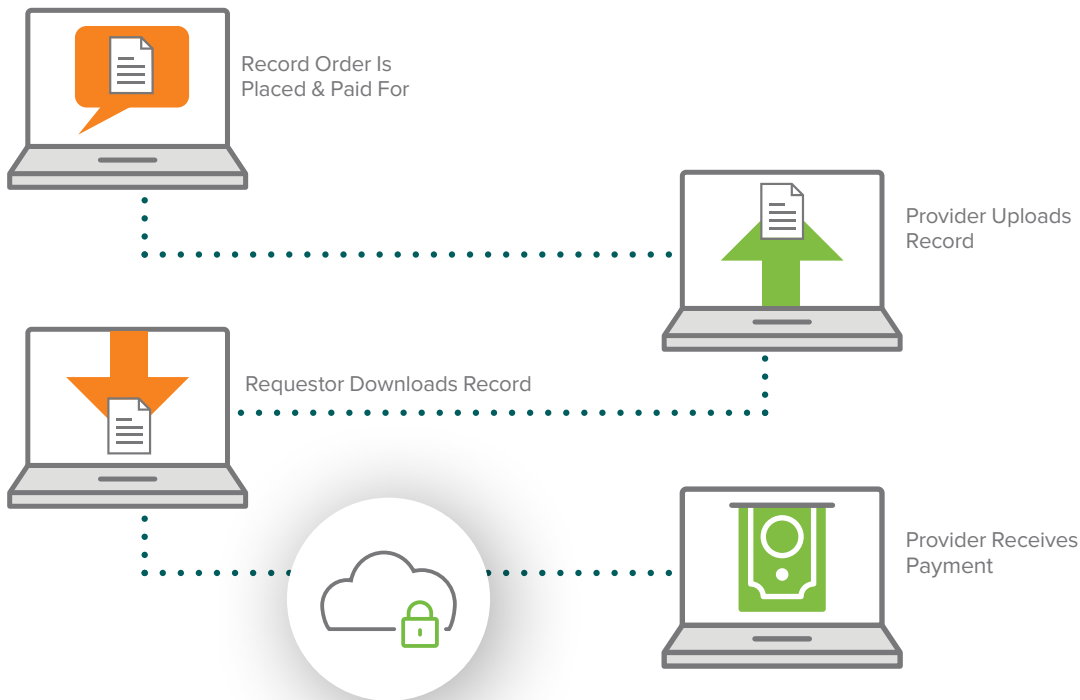
The **FAST + SIMPLE + SECURE** solution for digitally fulfilling record requests for plaintiff attorneys.

**ChartSwap** is a cloud-based, secure B2B Record Exchange platform that enables medical information to be easily and securely exchanged between plaintiff attorneys and healthcare providers across the U.S.

With ChartSwap, plaintiff attorneys can simply and easily request patient record from the most extensive provider network of hospitals, labs, doctors' offices and emergency services in the country.

Through our top-notch customer service at ChartSwap, plaintiff attorney's are supported every step of the way – ensuring the best record exchange experience. With ChartSwap's all-in-one proprietary platform, digitizing and exchanging medical record is fast, simple and secure.

### Secure + Protected



All Transactions Happen Securely Inside ChartSwap



140K+

Provider Locations



200K+

Active Users



10

Business Days  
Average Turnaround Time



11M+

Record Requests

# Built for Plaintiff Attorneys

## Are record requests causing a paper jam in your office?

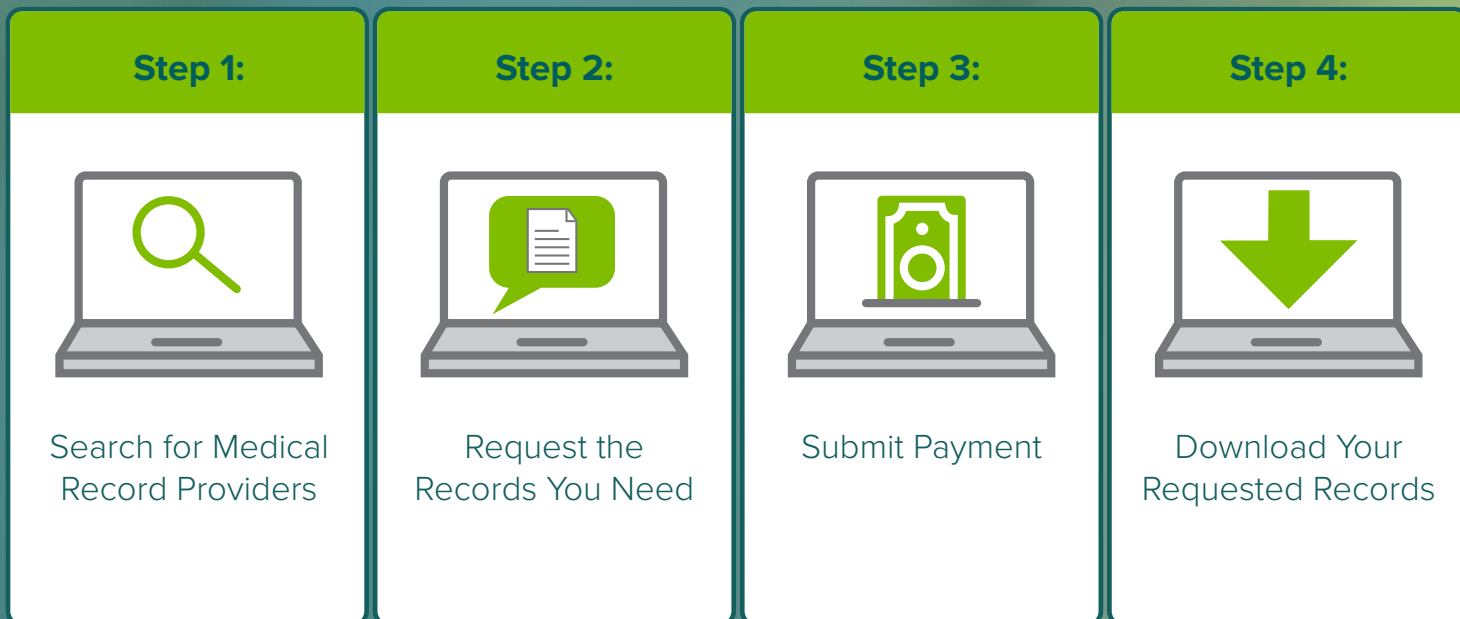
The use of outdated modes of communication like fax machines and the postal service – not to mention dozens of status calls – make for a time-consuming and cumbersome process. Additionally, paying for record via paper check hinders the productivity of your A/P department, resulting in lots more lost time – not to mention plenty of lost checks, which makes for just another irritating and unnecessary hassle.

## Designed to Make Requesting Record Simple, Secure & Easy

We designed ChartSwap with the provider and the requestor in mind – and have a dedicated mission of reducing time and cost on both sides of the record retrieval process. ChartSwap offers a single, centralized platform for issuing and managing all requests, payments and communication related to the billing and medical record you need. Plaintiff attorneys can establish customized electronic workflows, allowing each office to tailor the platform so that it meets the unique needs of their office and staff. The combined savings in both staff-hours and unnecessary expenses, such as postage and paper, result in a more productive and profitable practice.

## How ChartSwap Works for Plaintiff Attorneys:

### Request Medical and Billing Records in 4 Easy Steps:



# With ChartSwap, Plaintiff Attorneys Can:



## Request Record with the Click of a Button

Search our extensive network of over 140,000 medical and billing provider locations and easily request records



## Centralized Communication

Often, a custodian will reject a request for something as minor as a clerical error – typically resulting in days of additional waiting time. ChartSwap features a centralized communication platform that allows requestors and providers to stay in immediate contact without ever picking up the phone. If a custodian needs more or new information from your office to complete a request, it takes just minutes for that custodian to send you a message – and often just minutes more for you to reply with the requested documents



## Advanced Tracking

ChartSwap eliminates the need for time-consuming calls by allowing you and your staff to track requests online via the web-based software, which can be accessed from anywhere there's an internet connection available.



## Instant Notifications

Further expediting the process, ChartSwap sends out instant notifications whenever an important status update is made on any request. That means that as soon as your request has been accepted or fulfilled, you will know. No more status calls, no more waiting around, and no more wasted time. The average requestor experiences up to a 50% increase in employee productivity after beginning to utilize the ChartSwap platform.



## Electronic Payments

Paying for record by paper check takes days –increasing your wait time to receive your requested record. ChartSwap offers requestors a better option through our easy-to-use and straightforward electronic payment platform. Pay invoices and receive your receipt in five minutes or less, saving the man-hours and office expenses that come with the conventional payment method.



## Receive Immediate Downloads

The traditional record retrieval model takes weeks – sometimes months – to complete a single request – much of that time is concentrated in sending both record and payments through the postal. Via our secure and HIPAA-compliant online software, custodians can send EHRs and even paper record in minutes. Once the files have been uploaded to the ChartSwap platform and paid for, they are available for download immediately. The average turnaround time for completing a request via ChartSwap is 10 days – well below the industry average.

# Additional Services:

## Organize Pertinent Medical Record & Access Key Information Quicker with Indexing, Chronology & Summary

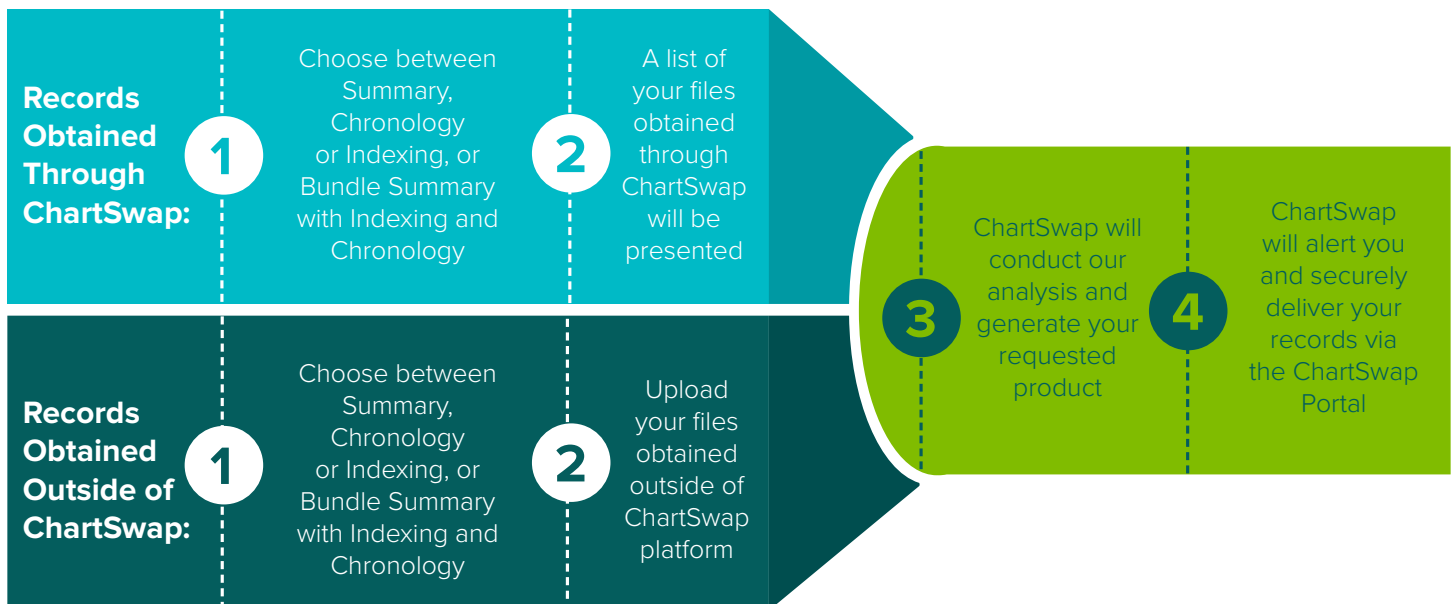
Indexing, Chronology and Summary by ChartSwap provides a complete medical chronology of your record, enabling quick identification of providers, type of record, and medical events critical to your analysis. Quickly and effectively analyze your record and reduce paper handling to focus on the core business and gain efficiencies.

### Benefits of Indexing, Chronology & Summary:

- ✓ Review records from multiple locations grouped by record dates, facility names and indexed categories in a streamlined chronology
- ✓ Quickly and effectively analyze your records in a single view
- ✓ Save cost with a flat-rate charge per file
- ✓ Ability to focus on core business and gain efficiencies
- ✓ Increased scalability with work demand expansions
- ✓ Easy to review



### How To Request Indexing, Chronology & Summary:





# Additional Services:

## Discover When and Where an Individual Received Medical Treatments with Medical Canvassing by ChartSwap!

A Medical Canvass is a data-driven tool designed to target medical facilities in a specific geographic area to identify when and where an individual may (or may not) have received medical treatment(s).

A Medical Canvass provides the ability to capture historical medical treatment where gaps in information may exist. Typically, the starting point for a canvass is the subject's home address, but it can be equally important to search areas around prior addresses as well.

### Benefits of Medical Canvassing:

- ✓ Uncovers/Discovers previously unknown or undisclosed treatment provider locations
- ✓ Provides treatment dates for identified providers
- ✓ Rules out prior treatments that may indicate pre-existing conditions
- ✓ Allows law firms and records retrieval companies to target formal records requests more effectively from a treating facility – whether via authorization or subpoena
- ✓ Targets accurate prescription histories
- ✓ Provides ability to order initial treatment timeline report without requirement of signed medical authorization
- ✓ Provides option to canvass any and all types of medical facilities upon request
- ✓ Eliminates the need for costly blanket subpoenas
- ✓ Offers low, flat fee cost structure

## How Does ChartSwap Medical Canvassing Process Work?

